WS-03478A-12-0307

ORIGINAL

ARIZONA CORPORATION COMMI



UTILITY COMPLAINT FORM

Phone: Investigator: Scott Friedson **Priority: Respond Within Five Days**

Opinion

No. 2012

- 107222

Date: 12/4/2012

Fax:

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

James

Lucas

Account Name:

James Lucas

Home:

Street:

Yuma

Work: CBR:

City: State:

ΑZ

Zip: 85365

is:

Utility Company.

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

12/4/12

Arizona Corp. Commission Consumer Services Section 1200 West Washington Phoenix, AZ 85007

November 29, 2012

Re: Docket No. WS03478A-12-0307

To Whom It May Concern:

As a customer of Far West Water and Sewer, Inc., I wish to submit a written public comment regarding Far West's proposed rate increase.

I wish to bring to the commission's attention that as a part-time resident I am charged for sewer all year round. For the year 2011, I used my Yuma property for 3months and paid a sewer bill for 12 months. I actually used the system for less than 30% of the year.

If Far West is allowed to make a substantial sewer rate increase, I request that part-time resident customers for the part to receive some relief from the present policy of paying even if you're not using. DOCKETED

Sincerely, James Lucas

DEC 0 6 2012

DOCKETED BY

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket # WS-03478A-12-0307. CLOSED. *End of Comments*

Date Completed: 12/4/2012

Opinion No. 2012 - 107222